



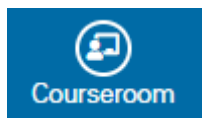
FAQ: How do I get to the virtual library?

OPTION 1

1. Log In to the Puma Den



2. Click on **Courseroom** in the top right corner



3. Select the **Virtual Library** icon OR enter your course and click on **UMA Virtual Library** in the toolbar.



OPTION 2

1. Log In to the Puma Den



2. On the toolbar on the left click on **Info Center**



3. Search for the Virtual Library



4. Select the icon for the **Virtual Library** and click Visit



You can also access the library through the **Student Success Center** (Academic Resource page) and the **UMA website**.



FAQ: I'm having trouble logging into the library. What should I do?

1. Make sure you are using your **UMA email and password** to access your account.

- If you don't know or need help with your UMA email and password, please contact Classroom Support.



Email: learnerservices@ultimatemedical.edu



Phone: 888-216-01667

2. Use the '**Sign in with Microsoft**' option if you are prompted to do so.



Sign in with Microsoft

3. **Contact the Librarian** if you are still having trouble logging in.



Email: askthelibrarian@ultimatemedical.edu



Phone: 877-295-5078

